

Delivery Driver Management

2017 CalCIMA Spring Thaw

Complications

- Delivery and other visiting drivers are often unaware of site safety protocols
- Drivers often come unprepared to deal with typical working place hazards
- Drivers exit vehicles, wander around
- Drivers lack PPE for tasks (hard hats, footwear, fall protection)
- Drivers can be driving distracted, on their phones

Results

- Driver deaths
 - Killed by falling pipe load
 - Crushed by loader
- Driver injuries
 - Hit by vehicles, trip/slip, fall from truck
- Citations

Delivery/Driver Management Practices

- What do you do to keep delivery drivers on target and on route between entry and exit from your operations?
- How do you keep visitors from wandering into shops or areas they should not be in?
- How do you assist routine visitors, such as fuel delivery drivers, vending machine monitors, parts suppliers, or HVAC repairmen, to work safely at your site?
- What measures aside from signage do you use to ensure drivers know what the site safety rules are?

Exercise Objectives

As a group, please discuss the practices your mine has in place to address the scenario. What do you think should be done given the circumstance? What may you need to change or implement at your facility to address any potential gaps? You will be asked to present the your group's answers as a shared learning.

Scenario 1

What would you do if you discover a delivery driver climbing on top of his or her truck to close hatches or even out a load?

Scenario 2

What does your company do if a vending machine servicing visitor needed to “cut through” a PPE-required area to get to the lunchroom where the machines are located?

Scenario 3

How would you handle finding an HVAC contractor working above the rail of a scissor lift to gain access to a roof mounted unit?

Scenario 4

What issues have you experienced with delivery personnel or drivers at a Mine site that you want to share with the group and how did you handle it?

Industry Best Practices

- On Site Driver Training, including Brochures, checklists, videos
- Signage
- Outreach training (web based, DVD, PPT)
- Loaner Equipment
- Chaperones